

VISITOR AND OPERATING RULES

HANGAR BRNO Climbing Center

Operator: VerticalBlock s.r.o.

Company ID: 054 88 648

Registered office: U Soudu 6200/19, 708 00 Ostrava

Registration in the Commercial Register: Regional Court in Brno, Section C, Insert 88648

Climbing center address: Pražákova 1027/53, 619 00 Brno-střed

1. INTRODUCTORY PROVISIONS

1.1 Purpose of the Rules

These visitor and operating rules (hereinafter referred to as "visitor rules" or "VR") regulate the conditions for entry, stay, and activities of visitors in the premises of the HANGAR BRNO Climbing Center. The climbing wall operated by the operator is intended in particular for:

- Training in the sporting activity of bouldering and free climbing
- Training in climbing as part of physical education classes
- Organizing sports competitions and events
- Recreational and sporting activities related to climbing

1.2 Definition of Space

These visitor rules apply to the entire area of the HANGAR BRNO Climbing Center, specifically:

- **Hall A** - main climbing areas, warm-up area, campus and moonboards
- **Hall B** - main climbing areas and club climbing areaT Rocket's zone
- **Children's areas** - children's movement park and children's corner
- **Gym** - space with exercise machines, free weights and other fitness equipment
- **Social facilities** - changing rooms, showers, toilets
- **Restaurant areas** - bar, café, seating area, garden
- **Entrance and communication areas** - reception, corridors, staircases
- **Outdoor areas** - parking lot, garden

1.3 Definition of Terms

For the purposes of these visitor rules, the following terms mean:

- **Visitor** - any person who is in the premises of the climbing center during operating hours, whether directly participating in climbing, belaying another person, or just staying in the wall area or facilities.
- **Climber** - a person actively performing climbing activity on any part of the climbing wall.
- **Spotter** - a person who actively monitors the climber during bouldering, is ready to help direct the fall onto the boulder mat and reduce the risk of injury. The spotter must be attentive, prepared and capable of quick reaction.
- **Child** - a person under 13 years of age.
- **Minor** - a person aged 13 to 18 years (until reaching adulthood).
- **Parent/Supervising person** - legal guardian of the child, or another adult (over 18 years of age) who has assumed responsibility for the child during their stay at the climbing center.
- **Staff** - employees of the operator, instructors, trainers and other persons authorized by the operator to exercise supervision or provide services.
- **Professional supervision (service)** - a person designated and authorized by the operator to supervise safety and compliance with rules at the climbing center.
- **Safety video** - instructional video containing basic safety rules and instructions for climbing in the center, which must be watched by every visitor before their first visit.

2. ENTRY TO THE CENTER

2.1 Operating Hours

The climbing center is open according to the current opening hours, which are published on the operator's website and also available at the climbing center reception. The center is closed on Christmas Eve (December 24th) and the operator reserves the right to change operating hours, and in case of extraordinary events, operations may be suspended without prior notice.

2.2 Entry Conditions

Entry to the climbing center is conditional upon:

a) Age and health status:

- Entry to the center is permitted only to visitors over 18 years of age. Entry for younger visitors is permitted subject to the conditions set out in Section 2.3 Entry of Children and Minors.
- The visitor must be in a health condition that allows safe performance of sporting activities.
- The operator does not recommend climbing for persons with health limitations, especially cardiological problems, pregnant women and persons with balance disorders.

b) Payment of admission:

- The visitor is obliged to pay the current admission fee according to the valid price list.

c) Registration on first visit:

- Every new visitor is obliged to fill in the registration form before their first visit to the climbing center, familiarize themselves with the visitor rules and carefully watch the safety video. The visitor confirms their familiarization with the visitor rules and their understanding by registration.
- The visitor is further obliged to purchase the climbing center identification chip and is obliged to prove their identity and age upon request by staff.

2.3 Entry of Children and Minors

2.3.1 General Rules

Children up to 6 years:

- Movement of children up to 6 years is permitted only in the children's movement park and children's corner, where they must be under direct supervision of an adult. Movement and entry of children on the main climbing walls (Hall A, Hall B) is **STRICTLY PROHIBITED**.
- **EXCEPTION:** Entry to the main wall is permitted for children up to 6 years only with a qualified instructor as part of an organized lesson, after prior arrangement with the operator.

Children 7-12 years:

- Children aged 7-12 years may perform activities on the main walls only under direct and continuous supervision of an adult (min. 18 years), when this person assumes full responsibility for the child upon entry. The operator recommends that children use boulder routes specifically designated for them.

- **EXCEPTION:** Sport-performance active children (especially club members, participants in performance courses) may climb without supervision only with written consent of the legal guardian and after prior arrangement with the operator.

Minors 13-18 years:

- Independent entry of minors is possible only with properly completed written consent of the legal guardian (form available on the website or at reception).
- Without written consent, entry is possible only accompanied by an adult who assumes responsibility for them.

2.3.2 Ratio of Supervising Persons and Children

To ensure safety, maximum ratios are established:

Children's areas (children's movement park, children's corner):

- Maximum 3 children per 1 adult supervising person.

Main climbing walls (Hall A, Hall B):

- Maximum 2 children per 1 adult supervising person.

2.3.3 Responsibility for Children

- The supervising person, who is the legal guardian or another adult who visited the climbing center with the child, is responsible for the child.
- The supervising person is fully responsible for the safety and behavior of the child. The child must not be left unattended in any part of the center.
- The supervising person must actively supervise compliance with all safety rules.

2.4 Groups Over 10 Persons

All organized groups over 10 persons (schools, clubs, corporate events, celebrations, etc.) are obliged to report their visit at least 7 days in advance to email: ema@hangarbrno.cz, the email must state the expected number of participants, time of visit and type of event. The visitor is aware that in case of failure to report the group with sufficient advance notice and with regard to the current capacity of the center, the group may not be admitted. If the visitor is interested in using the services of a qualified instructor, it is necessary to order these services at least 10 days in advance by email: ema@hangarbrno.cz

3. RULES OF CONDUCT IN THE CENTER

3.1 Basic Principles of Safe Movement

Every visitor to the climbing center, by staying on the climbing wall, commits to observing the Basic Principles of Safe Movement, which are specified below.

3.1.1 Safety Rules for Climbing and Staying in the Climbing Center

- It is forbidden to climb barefoot. Climbing is only possible in climbing shoes or in indoor shoes with clean soles.
- Never stand, sit or otherwise stay under climbers during their climbing - there is a risk of the climber falling.
- It is forbidden for two or more persons to climb on one boulder (climbing route) simultaneously.
- If you are not currently climbing, do not stay in the landing zone.
- Do not overestimate your strength, abilities and skills.
- Do not leave any items (bottles, food, backpacks, mobile phones, chalk) in the landing area.
- Do not climb with jewelry, costume jewelry, watches and other fashion accessories.
- Rescue and assistance to the climber (spotting) is recommended and permitted.
- When climbing, use only official holds and structures - it is forbidden to climb outside marked routes.
- Stop climbing in case of fatigue or injury.
- To descend from a climbing route, use down-climbing holds and if possible avoid jumping down.
- Before starting to climb, it is strongly recommended to warm up and stretch.
- Keep your children under constant supervision.
- Use liquid chalk instead of powder.
- Observe the rules of decent behavior throughout the center and behave considerately towards other visitors.

3.2 Clothing and Hygiene

3.2.1 Footwear and Clothing

- Entry to climbing zones is permitted only after changing shoes, in clean sports shoes or climbing shoes. Climbing barefoot is forbidden (exception: special children's programs under instructor supervision), climbing in dirty shoes or soiled climbing shoes is also forbidden.

- Entry to children's areas is permitted for children in socks, climbing shoes or clean sneakers.
- The operator recommends choosing appropriate sports clothing for sporting activity. For hygienic reasons, the operator strongly discourages climbing with exposed upper half of the body (without a shirt).
- The operator strongly discourages performing sporting activities with accessories such as earrings, piercings, gel or long nails, watches, bracelets, chains, pendants and other items that may cause injury during a fall.
- For safety reasons, the operator does not recommend using headphones while climbing.

3.3 Prohibited Activities and Substances

3.3.1 Addictive Substances

Throughout the entire climbing center area, there is a strict prohibition on performing sporting activities (especially weight training, climbing) under the influence of alcohol. At the same time, there is a strict prohibition on entry and performance of sporting activities under the influence of addictive substances (drugs, psychotropic substances). Staff has the right to refuse entry to a person who is clearly under the influence of alcohol or addictive substances.

3.3.2 Smoking

Throughout the entire climbing center area, except for designated outdoor areas, there is a complete ban on smoking, including electronic cigarettes, cigars and vaporizers.

3.3.3 Dangerous Objects

It is strictly forbidden to bring and use the following throughout the climbing center area:

- Sharp objects (e.g. knives, scissors without protection (except manicure scissors))
- Flammable materials, chemicals, etc.
- Weapons of any kind

It is strictly forbidden to bring any glass, ceramic and glass dishes into the main climbing walls area (especially the landing areas).

3.3.4 Property Damage

Throughout the entire climbing center area, there is a strict prohibition on intentional damage, drawing, writing or other contamination of walls, holds and any equipment.

3.4 Other Rules

Conducting business activities, as well as commercial photography and filming, is permitted throughout the climbing wall area only with prior written consent of the climbing wall operator.

4. CONSUMPTION OF FOOD AND DRINK

4.1 General Rules

4.1.1 Prohibited Zones

In the climbing center premises, there is a strict and complete ban on consumption and placing of food and open drinks in the following areas:

- All climbing and landing areas of the main climbing halls (Hall A, Hall B)
- Climbing area and landing area in the children's movement park
- Pool in Hall A
- Gym and yoga
- There is also a strict ban on placing food and drinks on the gallery in all halls.

4.1.2 Permitted Zones

Visitors are allowed to consume food and open drinks in the following areas of the climbing center:

- Restaurant areas (bar and café areas)
- Designated areas of the main climbing halls (concrete areas in Hall A and Hall B)
- Seating in the children's movement park
- Garden areas

4.2 Exceptions for Drinks

Entry to climbing areas is only possible with drinks in closable bottles. It is strictly forbidden to place drinks and any other items on climbing and landing areas.

5. USE OF EQUIPMENT

5.1 Equipment Rental

5.1.1 Climbing Shoes

As part of the rental service, it is possible to rent climbing shoes to visitors of the climbing center, for a fee according to the current price list. It is mandatory for visitors to wear socks in rented climbing shoes, for hygienic reasons. Climbing and moving in rented climbing shoes barefoot is forbidden. In case of damage or loss of rented climbing shoes, the customer is obliged to inform the staff immediately.

5.2 Careful Handling of Equipment

5.2.1 Basic Principles

The visitor is obliged to handle the equipment carefully, which means that they will use all climbing and operating equipment in accordance with its purpose, with respect for its function, lifespan and safety requirements. Every visitor is obliged to handle equipment carefully and purposefully, without unnecessary damage or excessive wear, not to manipulate with structures of climbing elements, holds or other components and to return rented equipment in its original condition and on time.

5.3 Chalk

5.3.1 Use of Chalk

Visitors may use powder chalk only in reasonable amounts, to limit dustiness in the air. In Rocket's zone in Hall B, the use of powder chalk is excluded and strictly prohibited. After finishing climbing, the visitor is obliged to clean the holds used during their climbing (erasers are available in the climbing areas).

5.4 Reporting Defects

Every visitor is obliged to immediately report to staff any threats or safety risks they discover in connection with their stay at the climbing center. This may include in particular:

- Loose or damaged holds
- Cracks or other defects on the climbing wall
- Damaged boulder mats or other safety equipment
- Non-functional lighting in climbing zones
- Any other safety risk

6. SPECIFIC RULES FOR INDIVIDUAL AREAS

6.1 Hall A

6.1.1 Storage of Personal Items

Store personal items that you take to the wall (chalk, drinking bottle, sweatshirt, etc.) in the pool in the middle of the hall or in the wooden shelves in the aisle near the children's corner. Do not leave items on the floor in the climbing zone or in landing areas. Store items in lockable lockers in changing rooms, for valuables use special lockers for valuables located in Hall A.

6.2 Hall B

6.2.1 Storage Area

Use the wooden shelves in the middle of the concrete area for storing personal items. Do not stay in the landing area and do not place items here.

6.3 Children's Areas

6.3.1 Children's Movement Park and Children's Corner

Movement of children in the children's movement park is only possible in socks, climbing shoes or clean sneakers. Visitors to children's areas are obliged to maintain and ensure cleanliness and order, and to return borrowed toys and aids to their designated place. In all children's areas, entry and consumption of food and drink is prohibited except for seating in the children's movement park. Climbing by adults in the children's corner and children's movement park is forbidden in the presence of children.

6.3.3 Child Safety

Entry of children is generally governed by these visitor rules, specifically Section 2.3. Parents and supervising persons are fully responsible for the safety and behavior of children. In case of inappropriate behavior, the parent or supervising person with the child will be asked to leave the center.

6.4 Prohibited Zones

Within the climbing halls, it is the visitor's obligation to climb only within marked routes and areas. At the same time, there is a strict prohibition on climbing out and entering certain areas. Specifically, it is forbidden to:

- Climb out on top of the "Monster" climbing profile in Hall A
- Climb out on the gallery - climbing ends by reaching the last hold (top)
- Climb over safety barriers and railings
- Enter technical and staff rooms and warehouses

6.5 Maintaining Order in Climbing Areas

6.5.1 Personal Items

It is strictly forbidden to place any items (including bottles, keys, mobile phones, etc.) on the floor in climbing zones and landing areas. Chalk bags must be placed as far as possible from landing zones. Visitors are obliged to store their personal items only in places designated for this purpose, which are:

- Changing rooms
- Lockable lockers for valuables in Hall A
- Designated storage areas in halls (pool in Hall A, storage wooden cabinet in the middle of the concrete area of Hall B, tatami and shelf in Rocket's zone)

6.6 Gym and Yoga

6.6.1 Age Restriction

The same age restrictions apply to entry to the gym and yoga as for entry to the wall, while entry of children up to 6 years is prohibited to both areas.

6.6.2 Safety Rules

Entry to the gym and yoga is permitted to visitors only in clean indoor shoes or barefoot. It is forbidden to enter in outdoor shoes or climbing shoes. Every visitor is obliged to observe increased hygiene when using exercise equipment, especially to ensure clean hands, to use a clean towel when exercising and to use disinfectants to clean equipment after finishing exercise. Every visitor is obliged to maintain order when visiting the gym and yoga and to always store equipment back in its designated place. Equipment is also strictly forbidden to be taken out of the gym and yoga. Visitors are obliged to exercise increased caution when using equipment, when exercising with dumbbells they are obliged to use locks to prevent plates from falling off. It is forbidden to bring and consume food in the gym and yoga. Drinks may only be consumed from closable bottles.

6.7 Cowork

6.7.1 General Rules

Entry and use of cowork space is possible and available only on the basis of prior reservation through the reservation system at rezervace.hangarbrno.cz, an active customer account is required for reservation. The cowork price list is available on the above-mentioned pages. Coworking users can use the climbing wall at any time during the reserved time (included in the price), while transition between the coworking space and climbing halls is possible, but it is necessary to respect the rules of both spaces. When using climbing areas, all rules stated in these visitor rules apply.

6.7.2 Rules of Conduct in Coworking Space

The main coworking room and meeting room are designated as quiet zones, it is necessary to maintain silence and not disturb other users and visitors with loud talking, phone calls, music, etc. Phone calls can only be taken in the corridor or outside the main work areas. Every visitor is obliged to maintain order and handle all equipment carefully (computer equipment, flipchart, printer, furniture, kitchen utensils and others) and behave considerately towards other visitors.

7. RULES FOR ANIMALS

7.1 Entry of Animals - General Conditions

7.1.1 Basic Requirements

It is only possible to enter the area with dogs. Entry of animals other than dogs is strictly prohibited. Dogs must be under constant supervision of the owner or other responsible person during their stay at the climbing center. There is an absolute ban on entry of dogs to landing areas, climbing surfaces, all children's areas, changing rooms, gym and yoga. Dogs may only move in areas specifically designated for them.

7.1.2 Designated Places for Dogs

Movement of dogs is permitted only in these specific areas:

- Restaurant areas (bar, seating)
- Area in front of the bar
- Garden
- Hall B - concrete area in the middle of the hall

7.2 Owner's Responsibility

7.2.1 Safety and Hygiene

The owner is fully responsible for the behavior of their dog and undertakes to clean up after it, at the same time is obliged to prevent disturbance of other visitors and in case of aggressive behavior of the dog is obliged to immediately leave the area.

7.2.2 Restrictions

Entry to the climbing center is only possible with calm and socialized dogs. Staff has the right to refuse entry of a problematic dog. The operator reserves the right not to admit a visitor with a dog, at its own discretion. The owner pays for any damage caused by their dog.

8. SAFETY WARNINGS AND PRINCIPLES

8.1 Basic Principles of Safe Climbing

8.1.1 Safety Rules for Climbing and Staying in the Climbing Center

Every visitor is obliged to observe safe climbing rules, which are specified in Section 3.1.1., in addition to rules of safe climbing, sports and staying on the wall and in the climbing center, every visitor is also obliged to observe rules of decent behavior.

8.1.2 Injury Prevention

To prevent injury, the operator strongly recommends:

- Perform thorough warming up and stretching before climbing
- Do not overestimate your strength, abilities and skills
- Do not climb or exercise when tired, ill or under the influence of drugs and substances affecting attention
- Use correct climbing technique
- Communicate with other climbers about your intentions

8.2 First Aid and Injury Procedures

The visitor is obliged to immediately report any injury to the climbing center staff, who will record it in the Injury Book. First aid kit and basic first aid equipment is available at the bar. Every visitor is

obliged to provide first aid to the injured person according to their abilities and in case of serious injury immediately call the emergency service (155).

9. RESPONSIBILITY AND SANCTIONS

9.1 Visitor's Responsibility

9.1.1 Principle of Own Responsibility

The visitor climbs at their own risk and responsibility and all visitors acknowledge that they perform sporting activities at their own risk. By registration, the visitor confirms that they are fully aware of all risks associated with climbing and bouldering. The visitor is obliged to assess their own health condition, physical capabilities and experience before starting to climb, and is solely responsible for them and for the consequences associated with them.

9.1.2 Exclusion of Operator's Liability

The operator is in no way liable for damage and harm that the visitor caused to themselves or others, especially by:

- Violation of visitor rules
- Overestimation of own abilities and skills
- Incorrect climbing technique
- Inattention or negligent behavior
- Hidden health problems

9.1.3 Special Recommendation

The operator strongly recommends beginners to use the services of a qualified instructor, who can be ordered at the climbing center. Persons with health problems and limitations should consult their doctor before climbing. The operator also strongly recommends all visitors to take out accident insurance and liability insurance.

9.2 Sanctions for Violation of Rules

9.2.1 Possible Sanctions

In case of violation or repeated violation of visitor rules, the operator is authorized to the following sanctions against the visitor:

- Immediate expulsion from the center premises without entitlement to refund of admission
- Temporary entry ban for a period determined by the operator
- Permanent entry ban in case of repeated or serious violation

9.2.2 Serious Violations Leading to Immediate Expulsion

- Entry under the influence of alcohol or addictive substances
- Aggressive behavior towards staff or visitors
- Sexual harassment, inappropriate remarks, ethically inappropriate and indecent behavior towards staff or other visitors
- Intentional damage to equipment
- Endangering the safety of other visitors
- Ignoring staff instructions in safety matters

9.3 Other Rights and Obligations of the Operator and Visitors

9.3.1 Operator's Rights

The operator and the operator's staff has in particular the right to change or supplement the visitor rules at any time, close part of the center for operational or safety reasons, organize private events with limited public access, check and require compliance with visitor rules, require proof of identity and age of the visitor.

9.3.2 Staff Rights

The climbing center staff has the right to require compliance with all provisions of visitor rules and in case of violation of visitor rules, the staff has the right to expel the visitor. Staff has the right to check visitors' entry authorization, check compliance with visitor rules provisions and issue instructions regarding safety and operations. Staff also has the right to require the visitor to prove their identity and age.

9.3.3 Visitors' Obligation to Staff

Every visitor is obliged to comply with staff instructions in all matters concerning safety and operations and to respect staff decisions on operational matters. Visitors are further obliged to cooperate in investigating any incidents or injuries and are obliged to provide assistance in checking compliance with rules.

10. FINAL PROVISIONS

10.1 Validity and Effectiveness of Rules

10.1.1 General Binding Nature

c. By registration, each visitor expresses their consent for the operator to process the personal data they provide, and also to store them. By visiting the climbing center, each visitor consents to the use of audiovisual materials (photographs, videos, etc.) taken in the center premises for the purposes of media or other promotion and presentation. Visitors confirm their familiarization with the rules by registration before or during their first visit, thereby also committing to comply with them. The valid version is always available for inspection on the operator's website, and also at the climbing center reception.

10.1.2 Changes to Rules

The operator reserves the right to change or supplement these rules at any time, with changes taking effect upon publication on the website and in the center premises. Visitors are obliged to familiarize themselves with the current version on each visit to the climbing center.

Thank you for respecting the visitor rules and rules of decent behavior. We wish you a pleasant and safe stay at our climbing center.

These visitor rules take effect on the date of publication and are valid until revoked.

In Brno on 1.9.2025 VerticalBlock s.r.o.